

Lennox International ranked highest in subcontractor satisfaction

(DALLAS, September 28) -- Lennox International (NYSE: LII) ranks highest among HVAC manufacturers in satisfying subcontractors, according to the recently published J.D. Power and Associates/McGraw-Hill Construction 2006 HVAC and Water Heater/Boiler Subcontractor Satisfaction StudySM.

The inaugural study focuses in part on how subcontractors evaluate and rate manufacturers of HVAC systems. Overall subcontractor satisfaction with HVAC manufacturers is based on performance in seven factors: warranty and repair service, sales and marketing support, ordering process, product, credit/billing, delivery, and price.

According to the study, LII ranks highest in subcontractor satisfaction among HVAC manufacturers, receiving the highest ratings in four of the seven factors. The study includes responses from 559 subcontractors evaluating HVAC manufacturers.

“We are certainly pleased to have an independent research firm of this stature publish such a highly positive evaluation of our continuing efforts to provide our customers with the best products and services,” said Bob McDonough, president and COO, LII Worldwide Heating and Cooling. “In particular, our unique one-step distribution channel for our Lennox brand has been successful for over a century in allowing us to directly communicate and partner with many of our contractor customers, allowing for faster responses to their changing needs.”

Headquartered in Westlake Village, Calif., J.D. Power and Associates is an ISO 9001-registered global marketing information services firm operating in key business sectors including market research, forecasting, consulting, training and customer satisfaction. The firm’s quality and satisfaction measurements are based on responses from millions of consumers annually. J.D. Power and Associates is a business unit of The McGraw-Hill Companies.

Operating in over 100 countries, Lennox International Inc. is a global leader in the heating, ventilation, air conditioning, and refrigeration markets. Lennox International stock is traded on the New York Stock Exchange under the symbol "LII". Additional information is available at: <http://www.lennoxinternational.com>. For media inquiries, contact Karen O'Shea, vice president, communications and public relations, at 972-497-5172; for investor inquiries, contact Bill Moltner, vice president, investor relations, 972-497-6670.

Lennox Industries Inc. received the highest numerical score in the proprietary J. D. Power and Associates/McGraw-Hill Construction 2006 HVAC and Water Heater/Boiler Subcontractor Satisfaction StudySM. Study based on responses from 559 subcontractors measuring opinions on how subcontractors evaluate and rate 5 HVAC manufacturers. Proprietary study results are based on experiences and perceptions of subcontractors surveyed in May through July 2006. Your experiences may vary. Visit jdpower.com.